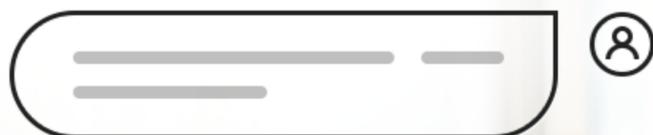




Provide Support

Company Overview



Give your customers effortless way to talk



**More than 15 years
on the market**

We've been providing Live Chat/Real time visitor monitoring services since 2003



**A strong
dedicated team**

We are constantly improving our service, adding new features and providing 24/7 support



**10 000 +
customers globally**

Thousands of businesses use our Live Chat system globally for their customer service needs

Industries that benefit from Provide Support Live Chat

A great customer experience today is about meeting people where they already are. And today, there's one channel where more potential customers are than any place else: messaging and live chat.



- **Automotive**
- **Banking**
- **Consulting**
- **eCommerce**
- **Education**
- **Finance**
- **Government**
- **Healthcare**
- **Hospitality**
- **Hosting**
- **Insurance**
- **Real Estate**
- **Travel**
- **Web Design**
- **Auctions**

The benefits of using Provide Support Live Chat



Reduce expenses

Live chat enables your agents to multitask and assist several visitors at once. On average, live chat agents can handle three or more chats simultaneously. By comparison, the team of phone support employees serving the same number of customers can come at a high cost.



Increase sales

You can turn your website visitors into paying customers by offering them instant help. You will also have more opportunities to engage your website visitors proactively and make more sales.



Improve customer service and loyalty

Live chat allows you to give quick answers to questions about your products, solve problems faster, and assure your customers that you're there when they need you. This is a simple and very effective way for improving both customer service and loyalty.



Competitive advantages

When you install live chat software on your site, you will definitely have an advantage over your competitors in terms of friendly, instant support access.

Our Customers



"Our customers have remarked on enjoying the ease of access that this chat feature provides, while our Service Desk representatives find it to be a useful tool an medium through which to assist our customers with their various issues, requests, and concerns. "

 **David Letourneau,**
Florida State University

"Our experience, as a company, with Provide Support, so far is excellent!!! The live chat services provided are of high quality, user friendly and very usable. Keep up the good work!!!"

 **Nikos Feratis,**
Danone Baby Nutrition Greece

"We has been using ProvideSupport for the last 2 years as a chat tool for one of our customers in the Managed Training Services space. The beauty of the tool is its ease of use, it's flexibility/customization and it's just perfect for our business needs"

 **Lalit Rana,**
NIIT Limited UK

Why use Provide Support Live Chat?



You can test all available live chat features during our 10-day trial and also you can use them in any subscription plan.



Easy Integration with your website. Whether you are running Wix, WordPress, Magento, Joomla, Shopify or any other platform, the live chat can be used with any CMS.



Convenient operator console in one app, desktop, mobile or web version. Windows, Mac OS, Linux, iOS and Android compatible.



We give 30-day money back if you decide to stop using Provide Support Live Chat after your first payment. No hidden costs.



Powerful customization options. You can tailor your chat window look to match your website design, add your company logo, operator pictures and unique greetings.



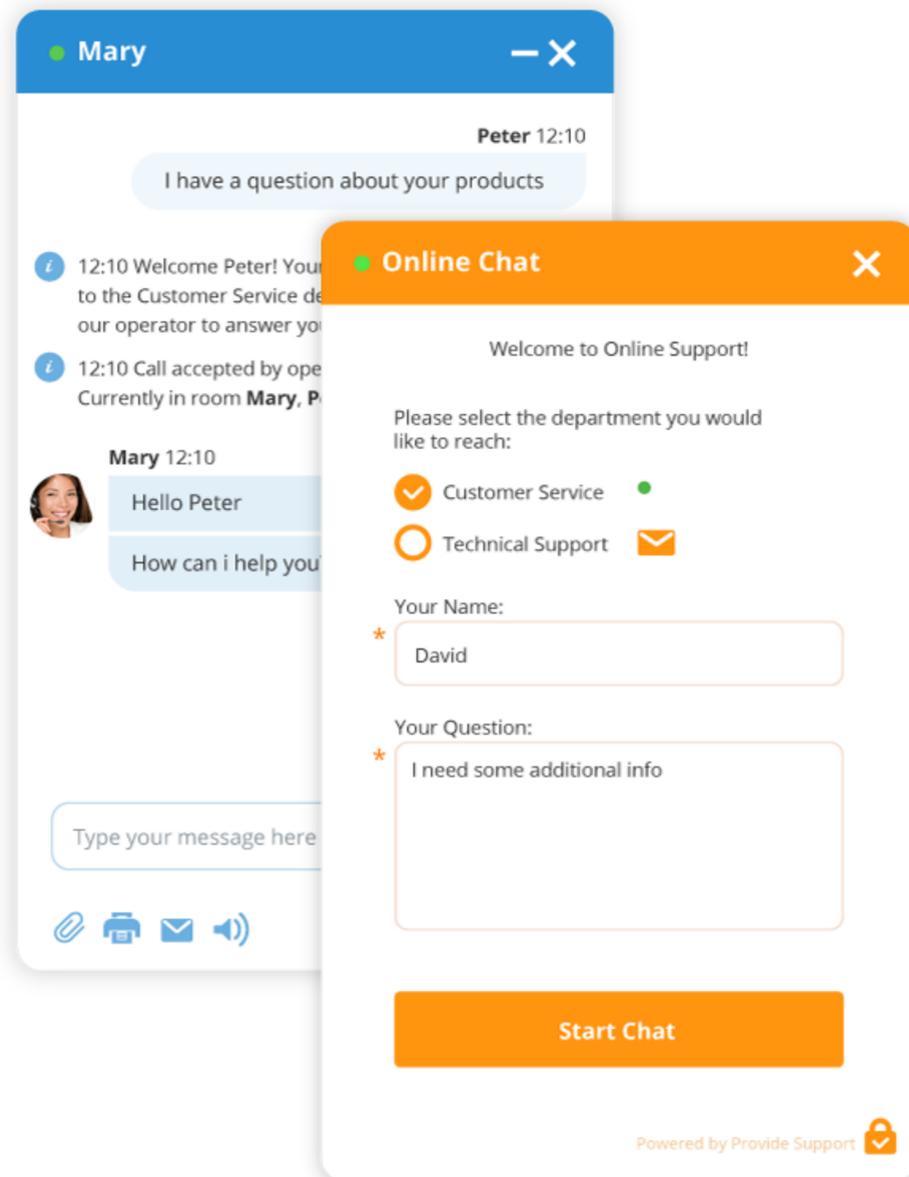
Unlimited number of chats per agent and possibility to use live chat on multiple domains at no extra cost.



Live product assistance which will help you to solve any issue 24/7.



How it works



- 1 Create your account at www.providesupport.com
- 2 Download and install Live Chat Operator Console
- 3 Add a Live Chat button to your website
- 4 Customize your Live Chat window
- 5 Start chatting with your website visitors in real time



Contact US



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